

Hearing Aid service: Operational performance 2006/2007

Month end	Priority				Bilateral issues
	Issues	Removals	Additions	Totals	
March 2006					
April 2006	51	23	44	-30	18
May 2006	67	12	33	-46	25
June 2006	41	3	40	-4	23
July 2006	61	0	20	-41	26
August 2006	62	2	85	21	19
September 2006	135	0	91	-44	15
October 2006	37	0	96	59	27
November 2006	140	3	74	-69	60
December 2006	85	0	83	-2	42
January 2007	89	0	113	24	30
February 2007	41	0	65	24	28
March 2007				0	
Totals:	809	43	744	-108	313

Month end	Routine				Bilateral issues
	Issues	Removals	Additions	Totals	
March 2006					
April 2006	196	54	167	-83	72
May 2006	185	23	217	9	76
June 2006	240	12	561	309	58
July 2006	163	6	1237	1068	69
August 2006	118	56	247	73	40
September 2006	172	55	256	29	82
October 2006	290	51	264	-77	89
November 2006	146	35	192	11	50
December 2006	120	43	196	33	33
January 2007	231	60	182	-109	80
February 2007	123	57	117	-63	67
March 2007				0	
Totals:	1984	452	3636	1200	716

Month end	Waiting Lists		
	Priority	Routine	Total
March 2006	355	3936	4291
April 2006	325	3853	4178
May 2006	279	3862	4141
June 2006	275	4171	4446
July 2006	234	5239	5473
August 2006	255	5312	5567
September 2006	211	5341	5552
October 2006	270	5264	5534
November 2006	201	5275	5476
December 2006	199	5308	5507
January 2007	223	5199	5422
February 2007	247	5136	5383
March 2007	247	5136	5383
Totals:			

Month end	Waiting times (wks)	
	Priority	Routine
March 2006	35	104
April 2006	22	86
May 2006	19	86
June 2006	23	87
July 2006	12	105
August 2006	13	97
September 2006	6	119
October 2006	7	70
November 2006	5	85
December 2006	5	86
January 2007	6	83
February 2007	7	80
March 2007		
Totals:		

Month end	Hearing Aid Repairs
March 2006	
April 2006	223
May 2006	195
June 2006	209
July 2006	279
August 2006	144
September 2006	136
October 2006	153
November 2006	175
December 2006	196
January 2007	162
February 2007	185
March 2007	
Totals:	2057

Average bilateral fittings

39%

39%

Note 1: Removals from lists through validation and did not attends (waiting list amalgamation completed May 06)

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Note 2: June and July - additions to routine list increased due to amalgamation of direct access waiting list patients (completed July 06)

